Safeguarding with Bron Afon.

What is Safeguarding?

Safeguarding is a process of making sure children and adults who could be considered vulnerable or at risk are protected from being abused, neglected or exploited. People and organisations work together to tackle abuse and neglect.

Everyone employed by us has a role to play in identifying concerns, sharing information and taking prompt action when issues are identified.

Safeguarding is everyone's responsibility and we work closely with other agencies to promote people's welfare and protect them from harm.

Housing providers have a duty to co-operate with local authorities implementing their statutory duties around safeguarding. This may include: conducting enquiries into incidents, sharing information, attending relevant meetings or engaging with local Safeguarding Boards.

-

Reporting a Safeguarding Issue

If there is a child or adult in immediate danger or a crime has been committed it's important you phone the **Police on 999 as an emergency**. You can report your concerns directly to your local authority Safeguarding and Adult or Child Team by clicking here.

Torfaen Tel: **01495 762200** Email: **socialcarecalltorfaen@torfaen.gov.uk**

After 5pm and on weekends and bank holidays please contact the South East Wales Emergency Duty Team on **0800 328 4432**

You can also alert us to your concerns by contacting us using the following details:

Please contact the Customer Hub | cynorthwyydd hwb cwsmeriaid

On **01633 620 111** to report a concern or if you have a query and a member of the team will get back to you.